



Benefits Enrollment Coming Soon: Exciting Enhancements, Action Required!

2020 has been a year of change: in our city, in our state and country, and around the world. And with change comes new opportunities as well! That's why the City of Dallas took the time to listen to your feedback about our benefits program and has made significant improvements for 2021.

The City often reviews our retiree benefits to ensure your coverage options stay comprehensive and cost-effective. After careful research, we have decided on a suite of benefits that affirm our commitment to providing high-quality health care to our retirees.

As a first step on this exciting and new benefits journey, here's a quick preview of what's happening:

- **New medical plans** through Blue Cross Blue Shield of Texas.
- **New dental plan administrator:** Delta Dental.
- **New vision coverage options.**
- **You must enroll** if you want benefits in 2021.

What's Next

- **You must enroll for 2021 benefits between [October 19, 2020](#) – [November 1, 2020](#). If you don't enroll, you won't have City of Dallas benefits coverage for 2021.**
- Benefits meetings will be online-only this year. **Meeting schedules and calendar invitations will be e-mailed soon.** If you have benefit questions, contact the Benefits Service Center at hrbenefits@dallascityhall.com or (214) 671-6947, option 1.
- **Watch for additional communications** in your home mail and e-mail.

Questions?

Contact the Benefits Service Center at hrbenefits@dallascityhall.com or (214) 671-6947, option 1.